VMWARE

Virtual Campus Recruitment - 2021 Passing Out Batch

Only for Students of Amity Education Group

Last Date to Register – 06:00 PM, 03rd October 2021

Company	VMWARE
Batch	**2021 Passing Out Batch**
Date of Virtual Drive	Will be informed later
Job Title	**Associate Technical Support Engineer**
Eligible Degrees	B.Tech
Joining	15th November 2021
Eligible Branches	CS / IT /EC
Eligibility Criteria	10th - 60 % Criteria 12th - 60 % Criteria Graduation - 60 % Criteria
Location	Bangalore (Work from till Pandemic ends)
Compensation (CTC)	**INR 9.87 LPA**
Roles & Responsibilities	• Resolve customer's issues via the telephone, email or Webex session • Reproducing issues in-house and responding back in a timely manner • Regular follow ups with customers with recommendations, updates and action plans. • Escalate issues in a timely manner according to Standard Operating Procedures. • Leverage internal technical expertise, including peers, mentors, knowledge base, community forums and other internal tools, to provide the most effective solutions to customer issues. • Create new knowledgebase articles to capture new learning's for reuse throughout the organization. • Participate in technical communications within the Technical Support Team to share best practices and learn about new technologies. • Focus on an area of technical specialization and attend technical trainings • Read and work with other Technical Support Engineers on cases which will help cultivate that expertise.

Other Requirements	- Good written and verbal communication skills - Good interpersonal communication and customer service skills are needed in order to work successfully with customers in high stress and or ambiguous situations - Understanding in Virtualization & Cloud computing will be preferred. - Open to Rotational Shifts - Understanding of some of the following technologies - Networking / Storage (FC, iSCSI etc..) / Linux / Windows Clustering/DHCP/DNS / Windows 2003/2008 - Strong aptitude for learning new technologies and understanding how to utilize them in a customer facing environment - Ability to follow standard engineering principles and practices - Logical approach to problem solving
How to Apply?	All interested and Eligible students need to apply on the link below latest by **6:00 PM, 03rd October 2021** CLICK HERE

Our Best Wishes are always with you

Team ATPC

Amity Technical Placement Centre (ATPC)
Centralised Placement Division of Amity Education Group

Amity University Campus | Amity Technical Placement Centre (ATPC)
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